

## **City Bucks Terms & Conditions**

- City Bucks is a taxable, Off-Campus Debit Plan.
- If you are a registered student at Cornell University, you automatically have an active, but unfunded City Bucks account.
- You must have a current, valid Cornell ID card to use your account.
- Funding (deposits of monies) into your City Bucks account will automatically make the account ready to be used to make purchases at all City Bucks participating businesses.
- Funding of your City Bucks account can be made online with a credit card by you, your parents, or relatives. Bursar billing is also available online for all registered students. The online address is *dining.cornell.edu*.
- Only you can make purchases for you and your guests at any participating City Bucks locations. Merchants are responsible for collecting applicable sales taxes.
- As long as you remain a registered student at Cornell University, any balance in your City Bucks account will carry from semester to semester, subject to the terms and conditions in Cancellation/Leave Refunds noted below.
- Your City Bucks account cannot be used at on-campus Cornell Dining locations.

### **Enrollment**

- By depositing money to your City Bucks account, you are activating your enrollment and accepting the terms and conditions of the program.
- The terms of enrollment will be for the same period as your registration status at Cornell University.

### **Cancellation/Leave Refunds**

- You can cancel your City Bucks account at anytime. Only balances greater than \$35.00 will be refunded. You can also cancel participation by simply using the remaining balance in your account.
- Cornell University leaves will receive the balance remaining in the account.

### **Funding/Deposit**

Deposits/additions of money into your City Bucks account can be made at any of the following locations:

- Cornell Dining Office, 206 Robert Purcell Community Center, Monday through Friday 8:00 A.M. to 4:00 P.M.

- If registered - Online at [dining.cornell.edu](http://dining.cornell.edu) using the "Account Information" Link

### **Usage of Plan**

- Your Cornell ID card must be presented to make a City Bucks purchase.
- All purchases made with your City Bucks account require your signature.
- City Bucks account fund balances are non-transferable.
- If your registration status or affiliation at Cornell University is terminated or changed, your ID card must be returned to the Office of the Registrar thereby canceling your City Bucks account.
- Cornell University is not responsible for the monetary value in your City Bucks account if your card is lost or stolen - see Lost or Stolen Cards below.
- For in-person purchases, your account will be verified and charged at the time of the purchase. Gratuities will be shown separately from the original charge.
- For delivery purchases, your account will be verified and charged at the time the order is placed. Gratuities will be shown separately from the original charge. For deliveries, you are responsible to provide clear and cohesive directions and be present at time of delivery to confirm the order.
- Insufficient funds for City Bucks purchases in-person, delivered, or for gratuities can be paid with cash or will be automatically charged to your Cornell University Bursar account.

### **Restrictions**

- Individuals 21 years of age and older may purchase alcohol using City Bucks. It is the responsibility of merchants to follow all applicable laws regarding the sale of alcohol in New York State.
- Tobacco and lottery tickets cannot be purchased with your City Bucks account.
- Your City Bucks account cannot be accessed without a valid Cornell ID card.
- Your City Bucks account is like a charge/debit (cash) card and cannot be used by others.

### **Transaction Disputes with Off-Campus Vendors**

- Any and all disputes you may have with a vendor regarding a City Bucks purchase must be addressed by you directly with the vendor within two weeks from the date of your purchase dispute. For easier and faster resolution, provide the vendor with the original receipt. Vendors are required to respond to your complaint within five (5) business days.

### **Lost or Stolen Cards**

Report your lost or stolen University ID to either of the following:

- Online <http://dining.cornell.edu>
- Call or stop by the Dining Office at 206 Robert Purcell Community Center, 607-255-8582, Monday - Friday from 8:00 am to 4:00pm.